

Answer:

IF YOU HAVE NEVER REGISTERED YOUR REWARDS CARD ONLINE

NOTE: We have a secured website, these procedures will apply to everyone who has not entered their email address and assigned a password.

1. Log in to www.ralphs.com
2. Click on Services
3. Click on Community Contributions
4. Click on enroll
5. If you are a new ONLINE CUSTOMER, you must click on GET STARTED. SIGN UP TODAY in the 'Create An Account' box.
6. Sign up for a Ralphs Account by following the easy steps!

IF YOU HAVE ALREADY REGISTERED YOUR REWARDS CARD ON-LINE

(This means that you have already entered your email address and assigned yourself a password)

1. Log in to www.ralphs.com
2. Click Sign In
3. Enter your email address and password
4. Click on 'My Account' (In the top right hand corner)
5. View all your information and edit as necessary

13. *Question:* What if I or my family members don't have access to a computer or an email address, how do I donate to my favorite organization?

***Answer:* There is an alternate registration method, a scanbar letter. Just have your organization coordinator call us at 1-800-443-4438 and we will mail a scanbar letter directly to your organization. Your coordinator can make copies and just take your copy to the store the next time you shop and scan it within your order along with your rewards card or phone number and you will be linked with your organization for the duration of the current term.**

14. *Question:* What if I don't know what my card number is because I use my phone number?

***Answer:* Just call our Ralphs rewards card hotline at 1-800-660-9003. Let the representative know that you need ALL digits to your card in order to register for the Community Contributions program.**

HAVE QUESTIONS NOT ANSWERED HERE?

**Please contact us at 1-800-443-4438
Monday – Friday, 8am – 4pm**